

Privacy Policy

Effective as of your use of the Website.

Nesote Technologies Private Limited ("Nesote"), operating the PTE mock test (or related) services platform through verbalpeak.com, is committed to protecting your privacy. This Privacy Policy explains how we collect, use, share, and protect your personal data in compliance with the General Data Protection Regulation (GDPR) and applicable Indian laws, including the Information Technology Act, 2000 and its amendments.

1. Data Collection We collect and process the following types of data when you use our services:

- **Personal Information:** Name, email address, phone number, payment details, and other identifying information.
- **Account Information:** Login credentials, preferences, and settings.
- **Usage Data:** IP address, browser type, operating system, device information, and interaction with our services.
- **Test Data:** Responses, answers, scores, and performance-related information from mock tests.
- **Cookies and Tracking Technologies:** We use cookies and analytics tools to enhance user experience and improve our services.

2. Purpose of Data Collection We use your data for the following purposes:

- To provide, maintain, and improve our services.
- To process transactions and payments.
- To analyze and improve test performance.
- To send service-related notifications and updates.
- To comply with legal obligations and protect against fraud.

3. Data Sharing and Third-Party Disclosure We may share your data under the following conditions:

- **AI Service Providers:** We may share test data with AI-based assessment tools for result processing.
- **Third-Party Service Providers:** Payment processors, hosting services, and analytics providers.
- **Business Collaborations and Partnerships:** Nesote may share data with third-party service providers, business partners, and other entities for collaboration, service improvements, and business opportunities without restriction.
- **Legal and Regulatory Compliance:** When required by law or to enforce our Terms and Conditions.
- **Business Transfers:** In case of mergers, acquisitions, or asset sales.

4. Data Usage Rights

- Nesote has the unrestricted right to collect, use, modify, distribute, and store any test-related data submitted by you while using the services.
- This includes but is not limited to any kind of user input data, such as test responses, answers, scores, feedback, and usage patterns.
- By using the services, you grant Nesote a perpetual, irrevocable, worldwide license to use test-related data for analytics, service improvement, research, business collaborations, and any other lawful purpose.

5. Data Storage and Security

- We store data on secure servers with industry-standard security protocols.
- While we take all reasonable measures, we cannot guarantee absolute security.

6. Your Rights Under GDPR and Indian Law You have the following rights concerning your personal data:

- **Access:** Request a copy of your personal data.
- **Correction:** Rectify incorrect or outdated information.
- **Erasure:** Request deletion of your data, subject to legal and contractual obligations.
- **Objection to Processing:** Withdraw consent where applicable.
- **Data Portability:** Request transfer of your data to another service provider.
- **Lodging Complaints:** If you believe your rights are violated, you may contact the relevant data protection authority.

7. Data Retention

- We retain personal data for as long as necessary to provide services and comply with legal obligations.
- Test-related data may be anonymized for research and analytical purposes.

8. International Data Transfers

- As a global service, your data may be processed in jurisdictions outside your country of residence.
- We ensure appropriate safeguards, such as Standard Contractual Clauses (SCCs), for international transfers.

9. Changes to the Privacy Policy

- Nesote reserves the right to modify this Privacy Policy at any time.
- It is your responsibility to review the latest version of this policy on our website.
- If the Privacy Policy is revised by Nesote, the updated Privacy Policy will be applicable to you at all times, and your continued use of the services constitutes acceptance of any changes.

10. Contact Us For any inquiries regarding this Privacy Policy or data protection matters, please contact us at legal@verbalpeak.com.

By using our services, you acknowledge and consent to the practices described in this Privacy Policy.